

Report on the Interviews

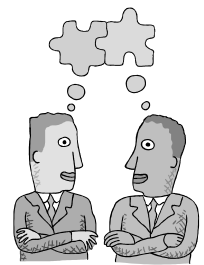


By Devon People First

We were involved in doing interviews for a community nurse and community care workers in Tiverton. We also did a service user panel for the fulfilling life managers and team leaders in Crediton. Some of us have experience from doing other interviews. We all enjoyed doing the interviews. In this report we say what we think about the interviews and what we think is important for future interviews.



What we think about the interviews?



Hi I'm Paul

Paul Anderson:

I have been part of different interview panels and I love speaking up for people with learning difficulties.

- The interviews were very interesting
- It was good to ask questions
- We should prepare and look at the questions again each time.
- We should have enough time to prepare. Also we would like to know what the parents think. It would be nice to hear it from them because they also have to put up with the service. Their views should be reported back to us.
- It would be good to prepare together with the managers and parents.
- We should make a choice and give our reasons for it. I want to say if I like someone or not. We should make a choice from 1 to 4,... and name the people we like.
- If I like the person and I know them I will say that. But I will also say that I know

them and so can't comment too much. It is hard if you know someone.



Nicole Summers:

I was part of a panel which included managers, a carer and me. I also was part of the service user panel in Crediton and supported it once. I enjoyed the supporting of the panel.

- It was interesting to do interviews and to find out what people think.
- We should be involved in the panel with the managers. People with learning difficulties should not be on their own, because I feel that we don't get the chance to choose.
- We should have mixed panels because everyone should be involved. We should have a choice and have the same say as the managers. If we are just on our own we would not hear what other people think.
- We should be involved in the whole process and not just in the interviewing.





Nigel Lott:

I did support people on two different panels. I did support a service user panel and a person on a panel with managers and a carer.

- It was interesting but a lot to take in. More time would be good.
- I felt people listened and involved us.
- People need to watch their language and make it easier to understand.
- More preparation time is important
- The interview panel in Crediton should have been a mixed panel.
- On mixed panels more people with learning difficulties should take part.
- We should have been more involved from the beginning to the end.
- In Crediton it would have been good to be involved in the second day.



Ruth Cohen:

- I found it hard at times and I did not understand some people
- It was easy to do the interviews but I felt uncomfortable at the start because I did not know what was happening
- It would be good to start later
- We should make a choice about who we want
- I would also like to hear what the others think
- We should know the people who are supporting our panel



Emma Virgo:

I was on an interview panel in Tiverton together with managers and a carer. I was also involved in the service user panel in Crediton.

- It was good to ask questions and it was interesting to hear what people have to say.
- People listened to what you had to say
- I felt comfortable.

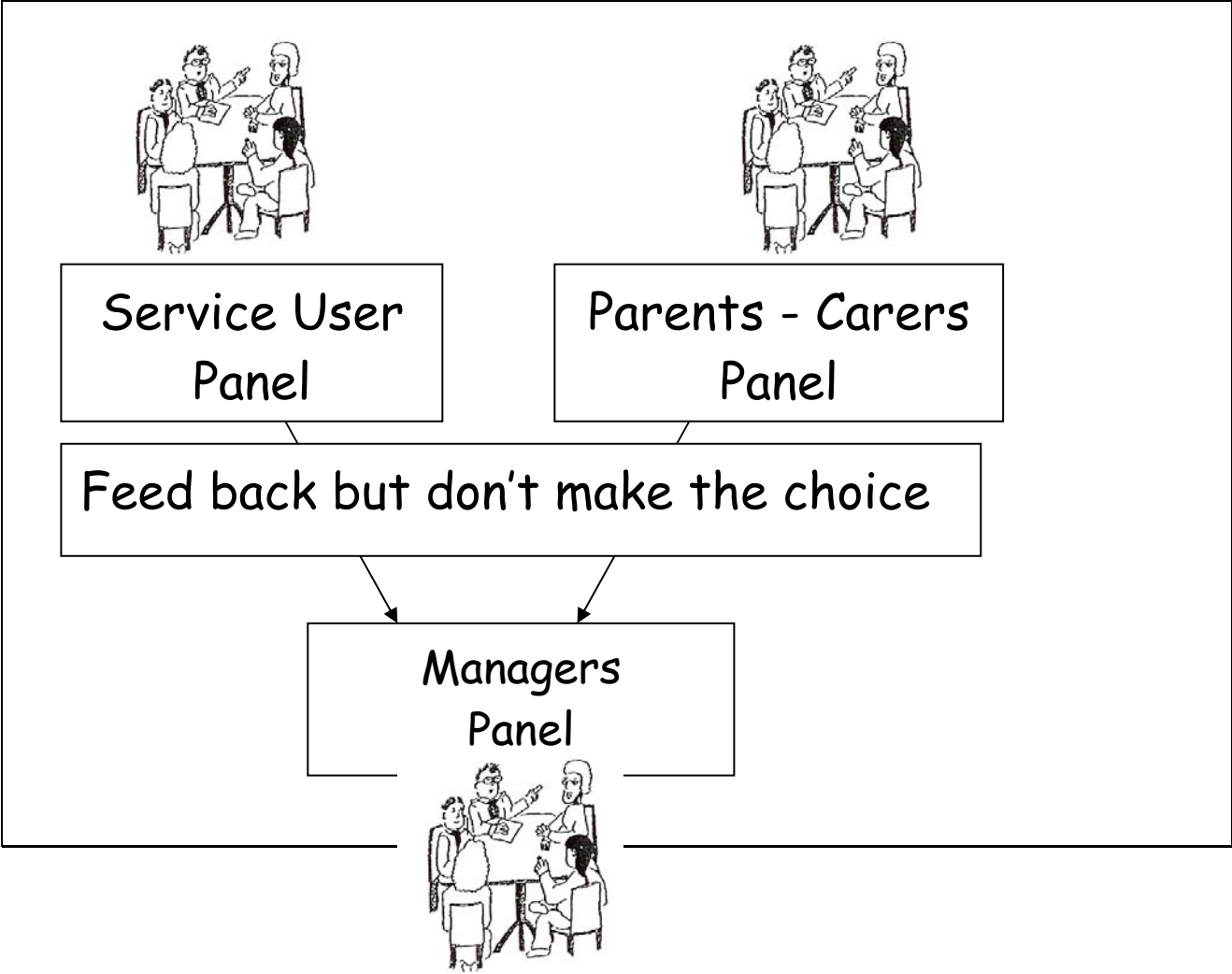
- It is important to have enough time to prepare and to look at the questions and have time to think about them.
- On the panel together with the managers and the carer it was good to hear the different opinions and the different things people have to say. But some of the questions the managers did ask were hard to understand. I also think it would be good to involve more than 1 person with learning difficulties on the panel. I felt a bit nervous and weird. Some times people did speak too fast.
- It is important to have enough time in between the interviews.

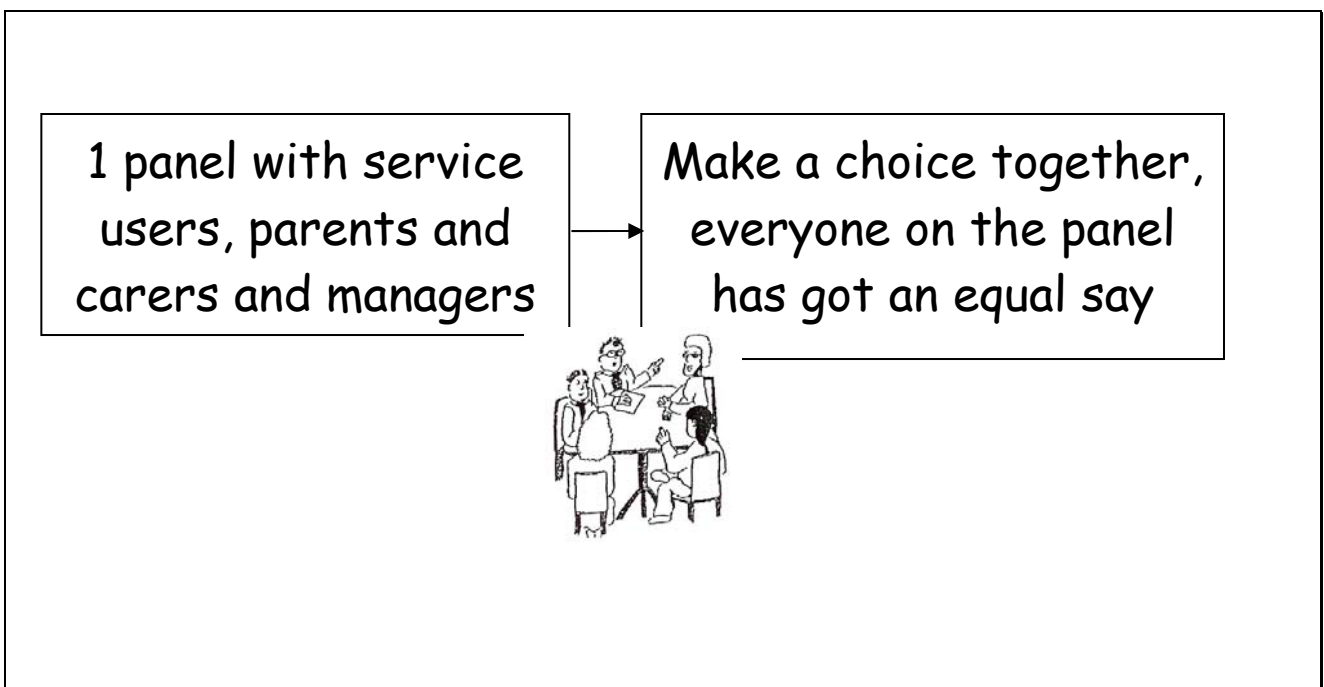
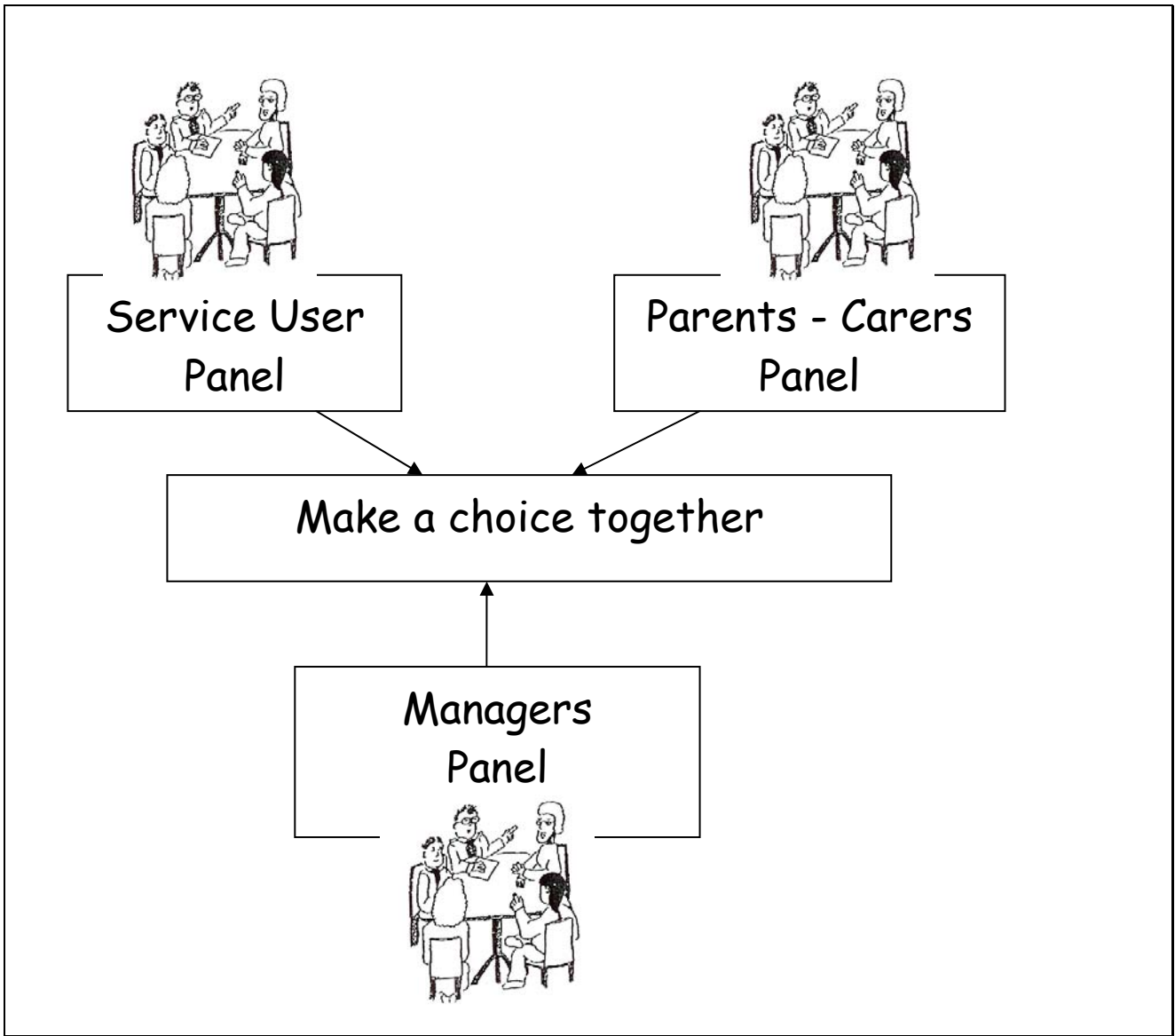


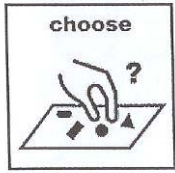
Carl Sapwell:

- I enjoyed the interviews. It was good to be part of a team.
- I did like to ask questions. Interviews are serious.
- I also enjoyed taking the photos. I felt calm doing the interviews.

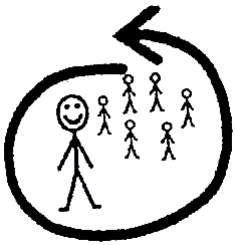
People who were part of the interviews in Tiverton and Crediton had different experiences of interview panels:





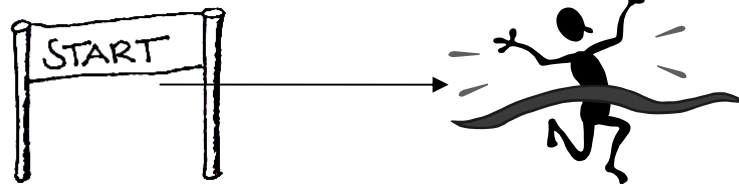


The most important thing is that we can make a choice and what we say should be taken seriously.

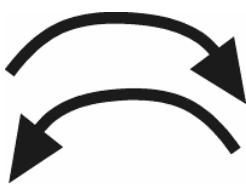


We are giving our time so we want to be taken seriously. It is important that we also hear what the carers and managers think.

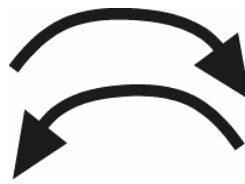
We should be involved right from the start and we would like to prepare together. The managers should explain at the start what the jobs are about.



We also would like to know what people think of the work we do. We would like to know who gets the job.



It would be interesting to know what the new managers change and what they are doing to help us. We would like to work together with them. Interviews are just the starting point. We would like to know what we can do to change things.



Things which should change:

We are worried about the people with learning difficulties who don't get or lost their day service. What happens to them if they have a problem? Is there going to be any support for them? It is important that they can speak to someone they know. Many people can not go to the centres and see their friends anymore. People in residential homes sometimes don't get out enough and get totally bored. People with learning difficulties need opportunities and the support to do what they want. All the changes are difficult for many people with learning difficulties and many can't speak up about it.