Incorporating community services in Exeter, East and Mid Devon



Speech and Language Therapy Adult Learning Disability Service Community Team



North Devon

Other formats

If you need this information in another format such as audio tape or computer disk, Braille, large print, high contrast, British Sign Language or translated into another language, please telephone the PALS desk on 01271 314090.

Who are we

- Lead Speech and Language Therapist
- Speech and Language Therapist
- Speech and Language Therapy Assistant



What we do



We can help if it is difficult for you to understand things.





We can help you say what you want, or to make choices. This may mean using objects, symbols, photos or signing as well as talking.





We can help if you have eating and drinking difficulties.



We offer training to people who support you.

What to expect when a Speech and Language Therapist comes to see you



We will ring to arrange a time to come and meet you.

We may also ask people who support you for information.



Communication work:

On our first visit, we will talk to you and other people who help you.

We may need to see you a few times.



Eating and drinking:

We may need to come and watch you have your lunch and then offer advice to help you eat and drink safely.





At the end of our visits we will write a report. You will get a copy of this report with symbols and pictures if you find this easier to understand.

How to refer

Anybody can ask to be seen by a Speech and Language Therapist to see if we can help. To make a referral please contact us.



Telephone:

North Devon Community Learning Disability Team on: 01392 383000

or



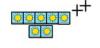
Write to:

Speech and Language Therapy Community Learning Disability Team Civic Centre Barnstaple North Devon FX31 1FA

Waiting times



18



Communication referrals:

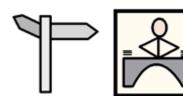
We aim to see people in 18 weeks. If the referral is urgent, we will see you as soon as possible.





Eating and drinking referrals:

We aim to see you within 5 working days.



Where we are based



Our office

Further information

Speech and Language Therapy Community Learning Disability Team Civic Centre Barnstaple North Devon EX31 1EA

References

RCSLT Adult Learning Disability Position Paper, RCSLT (2003) www.rcslt.org

PALS

The Patient Advice and Liaison Service (PALS) ensures that the NHS listens to patients, relatives, carers and friends, answers questions and resolves concerns as quickly as possible. If you have a query or concern call 01271 314090 or e-mail ndht.pals@nhs.net. You can also visit the PALS and Information Centre in person at North Devon District Hospital, Barnstaple. Alternatively, it may be possible for us to arrange an appointment in your area.

Have your say

Northern Devon Healthcare NHS Trust aims to provide high quality services. However, please tell us when something could be improved. If you have a comment or compliment about a service or treatment, please raise your comments with a member of the ward staff or the PALS team in the first instance.

'Patient Opinion' comments forms are on all wards or online at www.patientopinion.org.uk.

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