



Learning Disability Partnership Board



Notes from the Learning Disability Partnership Board meeting held at Wonford Community Centre, Exeter.



Tuesday



10:15








1:00

People Who Came to the Meeting

Sophie Holmes – Co-Chair / Senior Commissioning Officer (Disabilities)
Sally O'Donnell – DCC
Robert Hawken – Co-Chair
Joanne Haynes - DCC
Barry Minshall – Carer
Ann Brand – Carer Ambassador
Tania Andrews (DPT)
Reuben Wheatley – DCC
Jo Phillips –
Samantha Shaw - DCC
Trish Darke – Dimensions for Autism
Ben Pidgeon – Carer
Stella Doble - Assistant Director, Health & Social Care - Eastern
Mathew Burrige - DCC

Lloyd Waterman - Devon People First
Delphine Cox - Devon People First
Nicole Summers - Devon People First
Jean Waldron – Carer
Roger Helyar – Counsellor & therapist
Liz Helyar – Carer
Jim Whiteman – DCC
Layla Price – Senior Learning Disabilities Liaison Nurse
Michele Thornberry – Nurse Consultant for Safeguarding
Karen Wilson - Carer
Jane Williams
Ben Pidgeon

	<p>Welcome and Introduction. Robert Hawken & Sophie Holmes – Joint Chairs; Devon Learning Disability Partnership Board.</p>
<p>Housekeeping Robert Hawken</p>	
	<p>People who could not come to the meeting Guy Bradley-Smith (CCG) Vivienne Broadhurst Gabrielle Lester –Smith Shona Charlton</p>
	<p>Robert let everyone know the important things about today's meeting.</p>
<p>Co-Chairs Report Robert Hawken</p>	
	<p>There were 11 feedback forms filled out.</p>
	<p>September Meeting Feedback Forms</p> <p>Venue</p> <ul style="list-style-type: none"> • Everyone likes the venue • 1 person said If arriving a little late it can be difficult to find a parking spot. • People can park by the Chemist which is by the hall and give Heather the registration number, so she can help.



Refreshments

- Everyone thought refreshments were good.
- The Fruit option was good because it is healthy.



Agenda

- Everyone said the Agenda was good



- 1 person said useful to know about supported living and DCC Update on Social Care.



Presentations

- Everyone thought the Presentations were good.



- Someone said that questions left unanswered can cause frustration and disappointment.



Enjoyment

- People really enjoyed the day. They got to meet lots of nice friendly people and found out lots of useful information.
- Good to see a hard-working group.



Other Comments

- The video was good and very interesting.



- It was asked by someone if briefing papers could be sent out in advance of meeting, so they could give thought to issues before the meeting.



- Nicole's story was very good.



- It was mentioned that the Microphone kept making a buzzing noise when you spoke sometimes



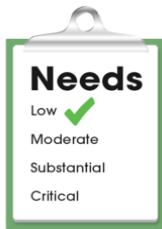
Robert told us what he has been doing on behalf of the board and meeting he has been to since September Partnership Board.



- On Friday 26th October Robert went to the Devon Local Government Steering Group to talk about barriers people experience with housing options.



- The councillors were interested with what we had to say.



- The next steps are for us to help councils understand the housing needs of people with learning disabilities.



On November 1st Robert went to a Better Health Better Lives event at Seal Haynes.

A day for people with a learning disability about keeping well and living active lives.

There were about 150 people at the event which was opened by Michael Caines



On Monday November 5th Robert and Sally went to a Conference called “Better Health, Better Lives for people with a Learning Disability” at Reading.

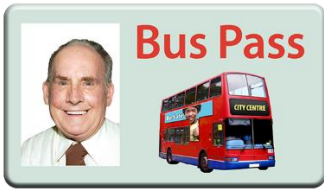


Robert gave a presentation about his work at a workshop run by Sophie called “Work and Income”.



On November 8th Robert went to an event at Kingsbridge Library which was about helping people to connect with what is happening in their local area.

He ran a ‘Promoting Independence Workshop



Leadership Update Plan

The Easy read bus pass application form has been started.

Learning Disability Updates, Social Care & Health Sophie Holmes, Senior Commissioning Officer Disabilities.



The Strategy has now been signed off and published and the impact assessment has been made available in easy read.



Sophie showed a film to the group – Bringing People back into the community 'Louise's Story'



Sophie talked about how, in the future Devon will be providing support through Individual Service Plans

Better Standards of Care
Em Wilkinson-Brice
Royal Devon and Exeter Hospital



Em Wilkinson-Brice Introduced Michele Thornberry, Nurse Consultant for Safeguarding and Layla Price, Senior Learning Disabilities Liaison Nurse



She explained the 'Better Standards of Care' to the group and what that means for people with learning disabilities and autism.



NHS Improvement have worked with people who use health services and their families and people who work in health services



If we meet the standards it means they give a good quality service to people with learning disabilities or autism.



There are 4 Standards

Standard 1. - Giving people their rights

All trusts must keep to the laws about:

- Being fair to everyone
- Giving everyone their rights.

What NHS trusts need to do:

- Make sure that they do things properly when the law says they must lock people in their room (this is called seclusion)
- Make sure that people with learning disabilities or autism get the same quality services as other people.
- Show that they learn lessons from complaints and things that go wrong.
- Tell people with learning disabilities or autism about their rights in a way that they can understand.



Standard 2. - Involving people and listening to them

Every trust must make sure that people with learning disabilities or autism and their carers are helped to be involved in the care that they receive.



- **What NHS trusts need to do:**
- Involve people, families and carers in:
- Planning any treatment
- Thinking about how the care and treatment is going.
- Tell people if some things happen that shouldn't.
- Make sure staff know how to behave and communicate properly.
- Support people who have a complaint
- Involve people with learning disabilities or autism in choosing new staff
- Involve people with learning disabilities or autism in looking at how to improve services.



Standard 3. - Making sure we have the right staff with the right training.

All trusts should have the right staff with the right training to meet the needs of people with learning disabilities or autism.



What NHS trusts need to do:

- Understand the needs of people with learning disabilities or autism.
- Make sure they have enough staff who have had training in:
- Understanding people with learning disabilities or autism.
- Make sure they have enough staff who have had training in:
- The health issues of people with learning disabilities or autism.
- Supporting people who have problems with behaviour
- Keeping people safe
- Peoples rights
- Have someone with the right knowledge, skills and experience to help other staff understand what people with learning disabilities or autism need.
- Have plans to cope if they can't get enough of the right staff



Group Work – We worked in groups to think about what is important to people with a learning disability when they visit the Royal Devon and Exeter hospital for an appointment or overnight stay.

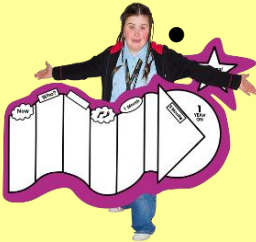


All the information will be written down in a report.



Next Steps

- We are going to take all your feedback and read it and make sure we do the best that we can for you.
- They will be attending future meeting to tell us what they are doing to improve services for people with a learning disability.



Nicole Sommers updated the group about her goals for the future.



At the last meeting members helped Nicole to think about how she can make her goals happen



Nicole's goals

- To be more independent as she likes doing things for herself
- To have a paid job.
- She would like to work towards having her own home and perhaps moving to an area where public transport is easier.



Nicole has chosen 3 actions.



My Goal – To have my own home with a garden

Nicole's actions:

- Contact the housing office and ask if she is on the housing register.
- If not, find out how to be put on the housing register
- Ask what support they give people with a learning disability to help them understand how it all works.



My Goal – To live more Independently

Nicole's action:

- To go to a mobility shop to find out more information.



My Goal – To have a paid job

Nicole's action:

- To visit the job centre in Bideford to ask for their help to get a job.



Next Steps

Nicole will come to the next meeting and let you know how she has got on.

NICE Guidelines Sophie Holmes



Sophie Holmes explained the NICE Guidelines, which are about growing older with learning disabilities.



We watched a video about the guidance.



We went through the NICE guidelines thinking about how we check that Devon is working to the guidelines. The feedback will be discussed at a future meeting.

Meeting Close



Robert Hawken – Joint Chair; Devon Learning Disability Partnership Board thanked everyone for coming to the meeting.

Next Meeting



**The next meeting is 22nd January 2019,
10:15am – 1:00pm at Wonford Community
Centre, Exeter.**