

## Adult Social Care jargon buster

This list has been written to help you understand jargon and abbreviations (words that have been shortened to their initials) used in Adult Social Care.

|     | Advocate                    | An advocate helps people to speak up on important issues. They can also speak on behalf of person if they have said this is okay.                                  |
|-----|-----------------------------|--|
|     |                             | Advocates can explain options and consequences to choices. They cannot give advice or tell a person what to do.  |
|     | Adult Social<br>Care or ASC | Adult Social Care or ASC for short aims to help people to live as independently as they want and can.  |
|     |                             | This includes Autistic people, people with learning disabilities, older frailer people, people with physical disabilities as well as the people who care for them. |
| A A | Allocated                   | Allocated means assigned or budgeted for. For example: people can be allocated a team to support them; funding can be allocated to different projects.             |



|              | Budget        | A budget is an amount of money to spend on something.  |
|--------------|---------------|--|
| Sall I       |               | Councils have a set budget to spend on services.   |
|              |               | People can write a budget to help them plan what they spend their money on each week.          |
|              | Commissioner  | Commissioners buy in services. See commissioning below.  |
| in           | Commissioning | The process of planning, agreeing, and checking services.                                      |
| CONFIDENTIAL | Confidential  | Keeping something confidential means only sharing information with people who need to know it. |
|              |               | Confidentiality can be broken if someone is at risk of harm to themselves or someone else.     |



| Gools       | Goals         | A goal is something you would like to achieve. These are not to be confused with football goals!   |
|-------------|---------------|--|
| One © Devon | One Devon     | One Devon is a partnership between the NHS and local councils, as well as a wide range of other organisations, who are working together to improve the lives of people in Devon. |
|             | Pledge        | A pledge is another name for a promise. People can pledge their time or support for a project.  A pledge can also be promising to do something by a set time.                    |
|             | Service users | Service users is name given to people who use services.  |
| Plan        | Strategy      | A strategy is a plan to achieve set aims and goals.  |



| TEC         | TEC is short for Tech Enabled Care.  |
|-------------|--|
|             | TEC is technology that can help people live more independently in their own home.        |
| Transparent | Transparent means you can see through something.   |
|             | If a council document says it wants to be transparent it means open and honest with you. |

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